

Our current labor charge is \$100.00 per hour with a \$75 diagnostic charge.

I understand the diagnostic charge is \$75.00 and I have read the information below.

The manufacturers' warranty covers hardware only. Operating system or application related software problems, consumables (toner, ribbons, ink cartridges, etc.) and service parts that we do not install are not covered under warranty. The diagnostic charge is applicable even if no problem is found. Computer Hardware, Inc. is not responsible for customer data. we assume the customer has a current backup of data and application files. All charges shall be paid by the customer on delivery of equipment. Typical turn around time on a standard repair is 3-5 business days. Equipment shall be claimed and charges paid within 30 days of notification of completion. Customer agrees that after 30 days if equipment remains unclaimed or charges unpaid, Computer Hardware, Inc. shall have the right to sell the equipment and consider such proceeds liquidated damages.

Signature _____

Please fill out. Please Print. ***ALL FIELDS ARE REQUIRED.**

Name _____

Address _____

City _____ State _____ Zip _____

Phone # _____ Alternate Phone # _____

Email Address _____

Product _____

Is this a warranty repair? _____

Serial # _____

User Name _____

Login Password _____

Problems being reported with machine _____
